



PROGRESS REPORT CO₂ TARGETS AND MEASURES

Colophon

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1. Introduction

Every 6 months we produce a report showing our progress on our CO₂ targets and measures. This progress report looks back at the results for the first half of 2024.

2. Annual CO₂ emissions

Scope	CO ₂ emissions (tonnes) 2023	CO ₂ emissions (tonnes) 2024 (Jan t/m June)	Remarks
Scope 1			
Heating locations - natural gas	250,41	164,31	Based on expected use
Heating locations - district heating	141,56	50,72	Based on expected use
Fuel consumption lease cars - petrol (hybrid)	33,96	19,83	
Fuel consumption commercial vehicles - diesel	2,21	0,71	Lower than expected
Scope 2			
Electricity consumption locations	1.108,54	587,57	Mainly based on expected use
Electricity consumption lease car	3,25	1,81	Usage up until 28 Nov 2024
Scope 3 (Business travel)			
Business trips (private cars)	110,54	54,46	
Public transport trips	47,09	28,97	
Air travel	21,25	11,02	
Chauffeur services	2,33	2,37	Higher than expected

3. Progress on measures

Measures		Details	Department	Status	CO ₂ reduction
Measures for locations					
1	Carrying out energy scan Eindhoven	A refurbishment will take place at location Eindhoven in 2025. An energy scan is being carried out so that energy-saving measures can be included in the refurbishment plans.	Facilities, Housing & Procurement (FHI)	Implemented The energy scan was carried out in Eindhoven on 28 June 2024. Energy-saving measures will be included in the 2025 refurbishment plans.	CO ₂ reduction to be monitored from 2025.
2	Carrying out energy scan Rotterdam	Based on the energy scan carried out in Rotterdam in 2024, we will change lighting to LED lighting where possible in 2025. In 2024, we will investigate who is responsible for this adaptation: the landlord or ourselves.	Facilities, Housing & Procurement (FHI)	In progress We have requested quotes from installers and are in talks with the landlord to clarify who is responsible.	CO ₂ reduction to be monitored from 2025.
3	Carrying out energy scan Utrecht 300	Based on the energy scan carried out in Utrecht in 2024, lighting in stairwells and technical areas will be changed to LED lighting in 2025. In 2024, we will investigate who is responsible for this adaptation: the landlord or ourselves.	Facilities, Housing & Procurement (FHI)	In progress We have requested quotes from installers and are in talks with the landlord to clarify who is responsible.	CO ₂ reduction to be monitored from 2025.
4	Investigating solar panel opportunities Utrecht 300	At location Utrecht 300, we are exploring options for installing solar panels in cooperation with the landlord. This will allow us to generate 20,000 kWh of electricity annually, saving on energy purchases.	Facilities, Housing & Procurement (FHI)	In progress Landlord has begun investigating options.	CO ₂ reduction to be monitored from 2025.
5	Insight into consumption when searching for new locations	In all searches for new locations, we consider the need to understand energy consumption.	Facilities, Housing & Procurement (FHI)	Implemented The need to understand energy consumption is considered in all searches for new locations.	No direct CO ₂ reduction.
6	Energy label A requirement for new locations	All new site searches are always subject to the requirement of at least energy label A.	Facilities, Housing & Procurement (FHI)	Implemented All new locations meet the requirement of at least energy label A.	CO ₂ reduction to be monitored from 2025.

Measures	Details	Department	Status	CO ₂ reduction
7	Green energy for new locations with freedom of choice in energy supplier	Facilities, Housing & Procurement (FHI)	In progress Four of our new locations use green energy from the Netherlands: 1. Zwolle 2. Alkmaar 3. Den Haag 4. Enschede A decision on the source of power for new locations in Amsterdam, Arnhem, and Leeuwarden will be taken shortly. In addition, location Utrecht 6-8 will be retained and will also use green energy from the Netherlands.	CO ₂ reduction to be monitored from 2025.
8	Investigate possibilities for smart submeters at KVK locations	Facilities, Housing & Procurement (FHI)	In progress We are currently carrying out an inventory to determine whether: A) Rented properties have smart submeters and if so, if we can access these to gain insight into actual energy consumption. B) Landlords are prepared to have these installed.	No direct CO ₂ reduction.
9	Draw up workplace strategy Utrecht 300 and Utrecht 6-8	Facilities, Housing & Procurement (FHI)	In progress A draft strategy has been drawn up.	CO ₂ reduction to be monitored from 2025.
Measures for IT				
1	Sustainable printing at KVK locations	Solide Fundament	Implemented Implemented in Q3. The printers have also been replaced with more energy-efficient models.	-0.891 tonnes of CO₂ (estimate based on supplier's calculation)
2	Purchasing efficient hardware	Solide Fundament	Implemented Implemented in Q2.	-0.08 tonnes of CO₂ (estimate on basis of 0.01% reduction)

Measures		Details	Department	Status	CO ₂ reduction
Measures for business travel					
1	Inventory of charging stations at Utrecht 300	To be able to replace the vehicle pool and lease cars at the Utrecht 300 location with electric cars, after depreciation. We are investigating the possibility of installing additional charging stations.	Facilities, Housing & Procurement (FHI)	Rejected An investigation has been carried out. The power grid in Utrecht is currently overloaded, which means that installing additional charging stations is not possible at the moment.	Measure will not be implemented.
2	Encouraging fuel-efficient driving in lease cars	To encourage lease drivers to drive more economically, we make available a monitoring app that gives users insight into their fuel consumption.	Facilities, Housing & Procurement (FHI)	In progress Our leasing company J&T is in the process of developing the app. The app is expected to be live by the end of the 4th quarter of 2024.	Not yet implemented.
3	Commercial vehicle sales	We are selling our 2 company vehicles because of new laws and regulations (zero-emission zones) and high maintenance costs.	Facilities, Housing & Procurement (FHI)	In progress The company vehicle at the Eindhoven location was sold with effect from 1 December. The company vehicle at the Arnhem location is expected to be sold by the end of 2024.	-2.21 tonnes CO₂ (estimate based on use in 2023)
4	Sustainable transport policy	We are drafting a new KVK transport policy, based on the principle that employees come to the office by public transport, bicycle, or on foot as much as possible.	Human Resource Management (HRM)	Implemented The new transport policy took effect on 16 July 2024.	-0.59 tonnes CO₂ (estimate based on a 2% reduction in the use of private vehicles and a 2% increase in the use of public transport)
5	Redesign of the Youforce claims system	We are redesigning our Youforce declaration system so that we can gain detailed insight into business travel and thus CO ₂ emissions.	Human Resource Management (HRM)	Implemented Implemented on 1 July 2024, with additional questions asked in YouForce to provide detailed insight into business travel.	No direct CO ₂ reduction
6	Shuttel app campaign	To distinguish between different travel purposes, we are launching an email campaign in collaboration with Shuttel. This campaign will encourage employees to indicate their travel purpose in the Shuttel mobility app, such as commuting or business travel.	Human Resource Management (HRM)	Implemented, but extra measure(s) required Implemented on 1 July 2024. We see that this email campaign has not had sufficient impact and that most users do not enter their travel purpose in the mobility app. Therefore, we will launch a new communication campaign in Q1 2025.	No direct CO ₂ reduction

4. Progress on objectives

4.1 Objectives

KVK is working, within its means and in line with the government-wide climate goals, to achieve climate-neutral operations by 2030. This means we want to emit at least 25% less CO₂ in 2026 than in 2023. From 2024, we will take the following steps each year to achieve this:

- **2024:** 2% less CO₂ emissions than in 2023
- **2025:** 15% less CO₂ emissions than in 2023
- **2026:** 25% less CO₂ emissions than in 2023

To achieve the main objective, we are also focusing on the following sub-objectives:

- **Scope 1** (heating and fuels): 15% reduction in CO₂ emissions by 2026 compared to 2023.
- **Scope 2** (purchased electricity): 15% reduction in CO₂ emissions in 2026 compared to 2023.
- **Business travel:** 5% less CO₂ emissions in 2026 than in 2023.
- **Green energy:** At least 3 KVK locations will use green energy by 2026.

4.2 Progress on the sub-objectives

The progress of the measures in 2024 shows that we have laid a strong foundation for future results. Although the direct impact on Scope 1, Scope 2, and Business travel in 2024 still seems limited in absolute terms, this does not reflect a lack of progress. Indeed, the focus this year has been on implementing measures that will deliver significant reductions in the long term. By strategically investing now in lasting improvements, we have laid a solid foundation for achieving our 2026 sustainability targets.

A good example is the target to expand the use of green energy from the Netherlands at our sites. This has now been comfortably achieved: we have increased the number of locations from the planned 3 to 5. Therefore, starting next year, we will look at how to make this target more ambitious. Although 4 of these locations will not formally be fully included in our portfolio until 2025, this success underlines our long-term vision and ability to take concrete steps towards structural sustainability.

Scope	Target 2026	2024 (Jan - June)
Scope 1	-15%	-0.53%
Scope 2	-15%	-0.09%
Business travel	-5%	-0.33%
Green energy from the Netherlands	3 locations	5 locations (4 new locations and 1 existing)

4.3 Progress on the main objective

Based on the progress of the measures taken, we expect to achieve a reduction of 3.771 tonnes of CO₂ in 2024. This is equivalent to a 0.22% reduction. This means that we are unlikely to achieve the targeted 2% reduction compared to 2023. Although we are taking significant steps in 2024, these are mainly focused on the future and improving our understanding of our CO₂ emissions. This means that we will not achieve significant CO₂ reductions immediately in 2024 but will lay a solid foundation for further progress in the future.

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