



# PROGRESS REPORT CO<sub>2</sub> TARGETS AND MEASURES

# Colophon

## **Publisher**

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# 1. Introduction

Every six months, KVK produces a progress report to provide insight into the status of CO<sub>2</sub> targets and measures to reduce emissions. This report includes the results of the second half of 2024, after which we take stock of the whole of 2024.

## 2. Annual CO<sub>2</sub> emissions

Scope	CO <sub>2</sub> emissions (tonnes) Jan-Jun 2024	CO <sub>2</sub> emissions (tonnes) Jul-Dec 2024	CO <sub>2</sub> emissions (tonnes) 2024 total
<b>Scope 1</b>			
Heating locations – natural gas	130.36	112.21	242.57
Heating locations – district heating	85.75	78.41	161.16
Fuel consumption lease cars – petrol (hybrid)	28.18	16.33	44.51
Fuel consumption company cars – diesel	1.52	0,97	2.49
<b>Total Scope 1</b>	<b>245.81</b>	<b>207.92</b>	<b>453.73</b>
<b>Scope 2</b>			
Electricity consumption – locations	486.01	547.50	1,033.50
Electricity consumption lease cars	1.81	1.38	3.19
<b>Total Scope 2</b>	<b>550.02</b>	<b>629.55</b>	<b>1,036.69</b>
<b>Scope 3 (business travel)</b>			
Private cars (business travel)	54.46	67.57	122.03
Public transport	28.97	27.84	56.81
Air travel	11.02	17.11	28.13
Chauffeur services	2.71	1.12	3.83
<b>Total Scope 3 (business travel)</b>	<b>97.16</b>	<b>113.64</b>	<b>210.80</b>
<b>Total</b>	<b>892.99</b>	<b>951.11</b>	<b>1,701.22</b>

### 3. Progress on measures

Measure	Details	Department	Status	Result	
<b>Measures for locations</b>					
1	Carrying out energy scan Eindhoven	A refurbishment takes place in Eindhoven in 2025. An energy scan allows for energy-saving measures to be implemented in the refurbishment plans.	Facilities, Housing & Procurement (FHI)	<b>Realised</b> The energy scan was carried out in Eindhoven on 28 June 2024. Energy-saving measures are included in the 2025 refurbishment plans.	CO <sub>2</sub> -reduction will be measured as of 2025.
2	Energy scan Rotterdam	Based on the energy scan carried out in Rotterdam in 2024, we will change lighting to LED lighting where possible in 2025. In 2024, KVK investigates who is responsible for this adaptation: the landlord or ourselves.	Facilities, Housing & Procurement (FHI)	<b>In progress</b> The landlord has received several quotes from installers. He says it is a complex process because of the division between the landlord and tenant parts in a multi-tenant building. We are waiting for the quote that is specific to us as tenants and have insisted that it be done quickly.	Projected CO <sub>2</sub> reduction from 2025: -1.43%
3	Energy scan Utrecht 300	Based on the energy scan carried out in Utrecht in 2024, lighting in stairwells and technical areas will be changed to LED lighting in 2025. In 2024, KVK investigates who is responsible for this adaptation: the landlord or ourselves.	Facilities, Housing & Procurement (FHI)	<b>In progress</b> KVK launched a tender process to identify the total cost and initiate the process. This will serve as a basis for consultation with the landlord.	Projected CO <sub>2</sub> reduction from 2025: -0.03%
4	Research options for solar panels Utrecht 300	At location Utrecht 300, we are exploring options for installing solar panels in cooperation with the landlord. This will allow us to generate 20,000 kWh of electricity annually, saving on energy purchases.	Facilities, Housing & Procurement (FHI)	<b>Realised</b> The investigation has been completed. We are currently investigating options for installation of the solar panels.	Projected CO <sub>2</sub> reduction from 2025: -0.60%
5	Insight into consumption when searching for new locations	In all searches for new sites, we take into account the wish to gain insight into energy consumption.	Facilities, Housing & Procurement (FHI)	<b>Realised</b> The wish to be informed of actual consumption is included in the new searches.	Measure provides insight, but no direct CO <sub>2</sub> -reduction
6	Energy label A requirement for new location searches	All new site searches must always meet the requirement of having at least energy label A.	Facilities, Housing & Procurement (FHI)	<b>Realised</b> All new locations meet the requirements of energy label A at least.	CO <sub>2</sub> reduction to be monitored from 2025.

Measure	Details	Department	Status	Result
7	Green energy for new locations with freedom to choose energy supplier	Facilities, Housing & Procurement (FHI)	<p><b>In progress</b></p> <p>As of 2025, 3 of our new Dutch locations use green energy from the Netherlands:</p> <ul style="list-style-type: none"> <li>• <b>Zwolle</b> (new location - from Q3-2025)</li> <li>• <b>The Hague</b> (new location - from Q4-2025)</li> <li>• <b>Enschede</b> (new location - from Q1-2025)</li> </ul> <p>Also, 3 locations use green energy from within Europe this year:</p> <ul style="list-style-type: none"> <li>• <b>Alkmaar</b> (new location - from Q4-2025)</li> <li>• <b>Leeuwarden</b> (new location - from Q2-2025)</li> <li>• <b>Eindhoven</b> (existing location – landlord has switched to a new energy supplier this year)</li> </ul> <p>Location <b>Utrecht 6-8</b> continues to use green energy from the Netherlands.</p> <p>A decision on the source of power for the locations <b>Amsterdam</b> en <b>Arnhem</b> will be taken shortly.</p>	Maximum projected CO <sub>2</sub> reduction as of 2025: -13.59%
8	Investigate possibilities of smart submeters at KVK locations	Facilities, Housing & Procurement (FHI)	<p><b>Realised</b></p> <p>We are currently carrying out an inventory to determine whether landlords:</p> <p>A) have smart submeters and if so, if we can access these to gain insight into actual energy consumption.</p> <p>B) are prepared to have these installed.</p>	Measure provides insight, but no direct CO <sub>2</sub> reduction
9	Draw up workplace strategy Utrecht 300 and Utrecht 6-8	Facilities, Housing & Procurement (FHI)	<p><b>In progress</b></p> <p>Strategy has been drawn up and is now under revision. Expected to be in use by the end of 2025.</p>	Projected CO <sub>2</sub> reduction from 2025: -0.64%

Measure	Details	Department	Status	Result	
<b>Measures for IT</b>					
1	Sustainable printing at KVK locations	To reduce printing by employees - and so reduce the impact on energy consumption - we are placing 20% fewer printers at various KVK locations.	Solide Fundament (Solid Foundation) Group	<b>Realised</b> Implemented in Q3. The printers have also been replaced with more energy-efficient models	<b>-0.2</b> (estimate based on supplier's calculation)
2	Purchasing efficient hardware	When buying electronics, such as laptops, desktop computers, and monitors, only products with the EPEAT silver or gold label are eligible.	Solide Fundament (Solid Foundation) Group	<b>Realised</b> Implemented in Q2.	<b>-0.1</b> (estimate)
<b>Measures for business travel</b>					
1	Investigating addition of charging stations at Utrecht 300 location	To be able to replace the vehicle pool and lease cars at the Utrecht 300 location with electric cars, after depreciation. We are investigating the possibility of installing additional charging stations.	Facilities, Housing & Procurement (FHI)	<b>Rejected</b> An investigation has been carried out. The power grid in Utrecht is currently overloaded, which means that installing additional charging stations is not possible at the moment.	None
2	Encouraging fuel-efficient driving in lease cars	To encourage lease drivers to drive more economically, we make available a monitoring app that gives users insight into their fuel consumption.	Facilities, Housing & Procurement (FHI)	<b>In progress</b> The monitoring app was sent to the lease drivers by our supplier, J&T, on 9 December 2024. The app will provide insight into the fuel consumption and give tips.	<b>-0.1</b> (estimate)
3	Sale of company cars	KVK sells its 2 company cars to comply with rules and regulations (zero emission zones) and avoid high maintenance costs.	Facilities, Housing & Procurement (FHI)	<b>In progress</b> The company vehicle at the Eindhoven location was sold with effect from 1 December. The company vehicle at the Arnhem location will be retained for a year, in anticipation of the expected relocations in the region.	<b>-0.1</b>
4	Sustainable transport policy	KVK draws up a new transport policy, based on the principle that employees come to the office by public transport, bicycle, or on foot as much as possible.	Human Resource Management (HRM)	<b>Realised</b> The new transport policy took effect on 16 July 2024	<b>-0.1</b> (estimate)
5	Redesign of the Youforce claims system	KVK redesigns the Youforce declaration system so that we can gain detailed insight into business travel and thus CO <sub>2</sub> emissions.	Human Resource Management (HRM)	<b>Realised</b> Realised op 1 juli 2024. Voortaan worden er in YouForce extra vragen gesteld om zo gedetailleerde inzicht te krijgen in de zakelijke reizen.	Measure provides insight, but no direct CO <sub>2</sub> reduction

Measure	Details	Department	Status	Result
6	Shuttel campagne	Human Resource Management (HRM)	<p><b>Realised, additional measures required</b></p> <p>Implemented on 1 July 2024. We see that this email campaign has not had sufficient impact and that most users do not enter their travel purpose in the mobility app. Therefore, we will launch a new communication campaign in Q1 2025.</p>	Measure provides insight, but no direct CO <sub>2</sub> reduction

## 4. Progress on targets

### 4.1 Progress CO<sub>2</sub> reduction 2024

The progress report for the first half of 2024 predicted that KVK would achieve a reduction of 0.22 per cent. All the figures for 2024 are now known, and it appears that the actual reduction amounts to 1.16 per cent compared to 2023.

This decrease is greater than expected and is mainly attributable to the fact that the Rotterdam location purchased green electricity from the Netherlands throughout 2024. This was not initially known to KVK and was only confirmed after the publication of the first figures. This development underlines how important it is to encourage landlords to switch to green electricity from the Netherlands: a measure that has a direct and demonstrable effect on KVK's CO<sub>2</sub> emissions. As a result, KVK has just missed its target of a 2 per cent CO<sub>2</sub> reduction in 2024, but with a realised reduction of 1.16 per cent it has come very close.

#### Progress main target 2024

2024 target	Result achieved in 2024
-2%	-1.16%

### 4.2 Main causes and explanations

Although total emissions are lower than previously assumed, the reduction remains limited. This is partly due to the following factors:

- **Higher electricity emission factor**

In 2024, the emission factor of electricity increased. In 2023, the emission factor was 456g CO<sub>2</sub> per kWh; in 2024, it was 536g CO<sub>2</sub> per kWh. This means that every kilowatt hour consumed in 2024 generated more CO<sub>2</sub> emissions than in the previous year. Although our electricity consumption in 2024 was lower than in 2023 (2,785,551.93 kWh in 2023 versus 2,539,092.09 kWh in 2024), the higher emission factor caused more emissions. Emission factors are updated every year by third parties.

- **Increase in Scope 1 and Scope 3**

- **Scope 1 (heating and fuels) +5.98 per cent**

This increase may be related to increased travel by employees within the accommodation domain as a result of the relocations that will take place within the KVK's new strategic accommodation plan.

- **Scope 3 (business travel) +16 per cent**

The increase in scope 3 can be partly explained by an increase in the number of public transport kilometres, partly as a result of the new transport policy that encourages sustainable mobility. For example, the number of employees with a Shuttle card for public transport has increased. At the same time, the number of business kilometres travelled by private car has also increased. A possible explanation for this is that employees more often opted to use their own transport for external appointments, rather than making use of travel time compensation. Finally, the number of air journeys has also increased, partly as a result of a catch-up in business travel that had been postponed during the coronavirus pandemic.

### Progress secondary targets for 2026 – achieved in 2024

Scope	2026 target	2024
Scope 1 (heating and fuels)	-15%	+5.98%
Scope 2 (purchased electricity)	-15%	-13.03%
Scope 3 (business travel)	-5%	+16%
Green electricity from the Netherlands	3 locations	2 locations From 2025: 5 locations, 3 of which provide green electricity from Europe.

### 4.3 Outlook for 2025

The results for 2024 show that taking targeted measures, such as switching to green electricity from the Netherlands, is having a real impact. The experience with the Rotterdam location makes this clear. That is why KVK remains committed to active discussions with landlords about energy savings, promoting green electricity from the Netherlands at all locations and considering further adjustments to its mobility policy. In 2025, additional measures will be taken based on these insights. These will be included in the CO<sub>2</sub> management plan for 2025.

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